

Upgrading to InteractX Version 4.0

This release note describes how to perform a complete upgrade to InteractX version 4.0. Use these instructions to:

Understand InteractX Licensing Issues

- It is not necessary to void an InteractX version 3.X or earlier license. The previous software license (CryptKey) can exist with the USB hardware license (HASP key). InteractX version 4.0 will only look for the HASP key. The HASP key will be required to see the Com Server in demo mode.
- Upgrade to InteractX Development version 4.0
- Upgrade to InteractX Runtime version 4.0
- Runtime Systems with a CD-ROM Drive with InteractX version 3.X or earlier Installed
- Runtime Systems without a CD-ROM Drive with InteractX version 3.X or earlier Installed

After installing InteractX version 4.0, when you open an application created in a prior release, you will be prompted to upgrade the application. Answering Yes to this prompt will upgrade your application while answering No will allow you to open the application as read only.

Important: Customers that have InteractX version 2.X must upgrade to release 3.X and then upgrade to version 4.0. Software (CryptKey) Licenses are no longer required by InteractX version 4.0. The HASP key provides a portable development license which does not depend on files stored on your hard drive, which could be corrupted or lost. Before upgrading, ensure that you can complete the steps listed in this document. *If you experience problems upgrading to InteractX version 4.0, you can run your system for one hour at a time until your licensing problem is resolved.*

If you have any problems or questions concerning these upgrade procedures, contact us by phone at **1-800-358-9070** or by email at **emn_support@parker.com**

Upgrading to InteractX Development Version 4.0 (From All Prior Releases)

Upgrading from InteractX Development version 3.X or earlier to InteractX Development version 4.0 is a straightforward process. If you have InteractX version 2.X, you must purchase the upgrade to version 3.X, as well as version 4.0. Follow the steps below to upgrade your installation to this release.

1. Insert the **InteractX CD into** the CD-ROM drive.

The installation wizard launches. Follow the directions provided by the installation wizard.

2. If the CD does not automatically run, click the **Start** button on your Windows task bar and select **Run**. Browse to the location of your CD-ROM drive, and then open the file named *Setup.exe*.

The **InstallShield Wizard** launches.

3. Follow the normal wizard installation instructions to finish installation of InteractX. Click Development when you reach that step within the wizard.
4. Select Yes, I want to restart my computer now.
5. Click Finish.

The computer reboots and the InstallShield Wizard finishes the installation process.

6. Launch MachineShop Suite and obtain a new development license for this upgrade. MachineShop Suite and InteractX have been successfully installed. Now you must update your previous applications to this version by simply opening them within this release after obtaining a license.

Upgrading to InteractX Runtime Version 4.0 (From All Prior Releases)

This section assumes you have already installed InteractX Development Version 4.0 on a development system.

The procedures outlined in this section are divided into two sub-sections.

- Runtime Systems with a CD-ROM drive
- Runtime Systems without a CD-ROM drive

Follow the procedure for the system that matches your configuration.

Important Note:

Windows NT and Embedded NT Users: InteractX Version 4.0 supports Windows 7 32-bit and XP as runtime Operating Systems. Please contact Technical Support or Sales about upgrading your system to a newer Operating System.

Runtime Systems with a CD-ROM Drive and any prior InteractX Version installed.

1. Insert the **InteractX CD** into the CD-ROM drive of the runtime system.

The installation wizard launches. Follow the directions provided by the installation wizard.

2. If the CD does not automatically run, click the Start button on your Windows task bar and select Run. Browse to the location of your CD-ROM drive, and then open the file named Setup.exe.

Click OK

The InstallShield Wizard launches.

3. Follow the normal wizard installation instructions to finish installation of InteractX.

Click **Runtime Only** when you reach that step within the wizard.

4. Select **Yes, I want to restart my computer now.**

5. Click **Finish.**

The computer reboots and the InstallShield Wizard finishes the installation process. You have now completed your installation. Re-registration is not required but a new license is required to use version 4.0.

6. Insert the HASP Key and launch your project.

Runtime Systems without a CD-ROM Drive and any prior InteractX Release Installed

In instances where your runtime system does not have a CD-ROM drive, you must transfer the InteractX version 4.0 Program Files from your development system to the runtime system. It is recommended that you uninstall the previous version of InteractX and install the new version. This can be done by copying the installation files from the CD (on your development machine) to a USB device. Once you have copied the installation files, you can then use the USB device to upgrade your runtime system by following the steps in the previous section titled **Runtime Systems with a CD-ROM drive and any prior InteractX Release Installed.**